

LEAN WEBINAR SERIES



45 minute web-based seminars are an excellent way to reinforce and broaden your understanding of Lean — and to share it with your colleagues — from the convenience of your own office.

In the ValuMetrix[®] Services Lean Webinar Series, you'll get a fast, convenient introduction to Lean. You can attend all three webinars, or **just the ones of your choice.**

All webinars are 45 minutes.

Lean Healthcare Billing and Collections—

Accelerating the Time from Date of Service to Cash Collection



Norka Saldaña, Ph.D.
Six Sigma Master Black Belt

Session Date:

Tuesday, March 2, Noon EST
Monday, April 12, Noon EDT

Improve the performance of the billing and collections process with Lean. Hear how Lean principles such as eliminating waste, reducing batch size, standardization of work and visibility of work queues can reduce errors, eliminate non-value added steps, increase accuracy and speed collection time.

This session will discuss:

- Billing Targets and Performance
- Process Measures
- Lean Principles Applicable to Healthcare Billing and Collections
- Impact and Results
- Getting started with Lean

Engaging Executives in Lean—

Gemba as Classroom,
You as Teacher



David Mann, Ph.D.
Shingo award-winning author
of *Creating a Lean Culture*

Session Date:

Friday, March 12, Noon EST
Friday, April 23, Noon EDT

Even small doses of executive engagement can facilitate Lean improvements across functional boundaries and help achieve cultural change. This session outlines a practical approach for engaging executives as active participants in the Lean journey. Participants will learn effective strategies for involving executives such as:

- Participation in observations
- Discussions in gemba, and
- The use of the assessment tool as a teaching aid.

Real life examples will demonstrate how organizations benefit when leadership embraces Lean.

Lean Lessons Learned—

Overcoming Obstacles &
Planning for Success



Lewis Lefteroff, MSIE
Lean Tool Master and
Six Sigma Black Belt

Session Date:

Wednesday, March 17, Noon EDT
Wednesday, April 7, Noon EDT

We often hear about the great successes organizations have seen, but not so much about the struggles and challenges they had to overcome along the way.

This session will provide a practical review of the challenges to anticipate when implementing a Lean initiative. Using real-world examples, Mr. Lefteroff will share valuable insights into the complexity of executing process improvements.

You'll gain information to help your organization avoid pitfalls, anticipate challenges and develop strategies to ensure success.

HOW TO REGISTER:

Visit ValuMetrixEvents.com
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Fax the completed registration
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Registration Fees

\$95 per person per event

Or, register for all three
webinars and save!

\$190 for 3 Seminars



Registration Form Please print in ink or type (copy form for additional registrants)

CHOOSE YOUR SESSION DATE

Select which session dates you will attend for each webinar:

Lean for Healthcare

Billing and Collections

- Tues., March 2, Noon EST
- Mon., April 12, Noon EDT

Engaging Executives in Lean

- Fri., March 12, Noon EST
- Fri., April 23, Noon EDT

Lean Lessons Learned

- Wed., March 17, Noon EDT
- Wed., April 7, Noon EDT

Registration Fee

Standard Registration per webinar - **\$95 per Person**
or
Webinar Package (all 3 sessions) - **\$190 per person**

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Lean for Medical Billing		x \$ 95	
Engaging Executives in Lean		x \$ 95	
Lean Lessons Learned		x \$ 95	
Webinar Package (all 3 Sessions)		x \$ 190	
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